

DDS Quality Policy

Scope

Our Quality Policy supports the Danfoss Core and Clear Strategy and applies to all employees in the Danfoss Drives Segment (DDS).

The Quality Policy

DDS exists to serve our customers; we shall therefore drive a strong, customer-focused approach through all of our business activities by enhancing a quality culture and a process-oriented organization that enables high-quality performance of our products, services, and in our response to customers.

This means that we shall

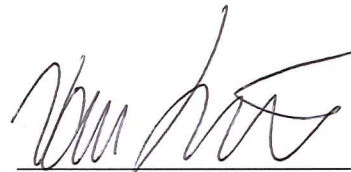
- Take customer and other stakeholder requirements and expectations into account in all relevant decisions
- Enhance customer loyalty through excellence in quality
- Respond rapidly, professionally and open-mindedly to our customers' concerns
- Fulfil all applicable requirements including statutory and regulatory requirements
- Promote risk-based thinking by identifying and mitigating risks that can affect our ability to meet the objectives
- Ensure that our people and skills are right for the tasks, and that necessary training has been provided
- Drive continuous improvement by setting targets aligned with our strategic planning and objectives
- Ensure a culture of quality leadership based on the zero defects philosophy, customer focus, deployment of processes, and quality tools
- Set high standards for environmental and occupational health and safety management
- Monitor and continuously improve the performance of our processes
- Develop, maintain and continually improve the Management System in accordance with ISO 9001 and ISO/TS 16949

References

[Danfoss Corporate Standard – Quality 500B1216en](#)

ISO 9001:2015 Quality Management System

ISO/TS 16949 Quality Management System



President, Danfoss Drives Segment

Site Manager